

CAB Plan

The smart process planning solution that improves the efficiency and increases the profitability of your collision repair workshop



CAB

■ OPTIMIZING THE LINE

STREAMLINE THE WORKFLOW AND INCREASE THE PROFITABILITY OF YOUR WORKSHOP

Complete overview throughout the repair process, a more even workflow and reduced administration. CAB Plan is a smart, powerful digital platform that takes your collision repair workshop to the next level. You get the tools needed for booking, planning and communication within one single application. This in turn results in improved efficiency, increased profitability and, not least, more satisfied customers.

Over the course of two decades, we have developed CAB Plan through innovation and by focusing on smart functions. This has created a seamless and fully digitalised planning system that adopts a holistic approach to the repair process. CAB Plan comprises a variety of features that have been developed to increase productivity by optimising the flow and allowing the work to flow more smoothly.

Improved delivery precision

Through a better overview, shorter lead times and a more even workflow you can promise your customer times for both leaving and collecting their vehicle during your initial contact.

This results in increased customer satisfaction, as you can take in and return customers' cars on the right day and at the promised time.

Tailored according to your needs

CAB Plan is a flexible system that can be tailored for each organisation and individual user. Customers and business partners may also book damage inspections directly in the workshop's booking calendar.

CAB Plan business benefits

CAB Plan helps you to develop your business and maximise the full potential of your collision repair workshop.



Increases productivity*

- **25-50%** shorter lead times.
- **20%** increase in sellable hours.
- **70%** fewer cars awaiting repair thanks to just-in-time processing.



Safeguards quality*

- **40%** reduction in disruptions in the repair process with the help of KPIs and statistics.
- **Data-driven business development** through a wide range of KPIs and statistics accessible through a web portal.
- The worksteps are approved with help from the **built-in checklist**.
- Compare and monitor **KPIs and deviations** within your body repair shop/corporate group.



Get more satisfied customers*

- Fully **digital solution** where customers can follow the entire journey through the damage repair process.
- More **satisfied customers** as CAB Plan helps you to deliver the vehicles at the promised time.



*Figures and statements are collected from some of the best performer customers from 2016 to 2019, who have used the registration, booking and planning functions in CAB Plan for all repairs.



Functions

Gain better control over the entire process, improve the quality and develop your business with CAB Plan.



Booking portal

Self-service portal for car owners, workshops and insurance companies for booking times for damage inspections online. Possibility to select the nearest workshop using the map function and to include pictures of the damage.



Book and plan repairs

Work orders and repair jobs are distributed – automatically or manually – to the team or the technician that is most suitable for the job.



Customer communication

Text message notifications are sent manually or automatically to customers, to notify them about the times for leaving and collecting their vehicle.



Mobile solution for time reporting

Simple user interface where the technicians register jobs, take photos of the damage and leave messages using their mobile device.



Visual process flow

Status in real time for each vehicle in the workflow. Disruptions and deviations from the original planning are visualised through colour codes and markings.



Paperless quality assurance

By using checklists linked to each repair, the workshop staff can digitally approve each workstep and also make the final approval of the entire repair.



Repair status online

Your customers can easily follow their damage repair via their mobile phone or tablet. This reduces the number of incoming calls to the workshop, giving you time to work on the right things.



Key figures for optimisation*

More than 30 key figures relating to finance, process and quality that, through follow-ups and analyses, create the opportunity for process optimization through continuous improvements.



Integration with external system

The system can be integrated with other systems and include external suppliers, allowing you easily to gain an overview of the entire damage flow.



*Available KPIs may vary by market.



OPTIMISED PROCESS, MORE SATISFIED PERSONNEL AND CUSTOMERS

CAB Plan helps you to plan the entire repair process in a simple manner, as well as to improve the efficiency of your collision repair workshop. You gain a better overview, the workflow is more even and you can promise your customer times for both leaving and collecting their vehicle during your initial contact. This contributes to increased job satisfaction, profitability and productivity.

CAB Plan ensures punctuality and provides a good overview

- ✓ Shorter lead times throughout the entire flow.
- ✓ A more even flow during the working week, fewer customers and vehicles waiting.
- ✓ Simple overview of where in the flow a vehicle is, and when it is expected to be ready.
- ✓ Easier for the technicians to plan their work, as they know which vehicle is next in line.
- ✓ Better control over the actual workload in the workshop, allowing accurate planning and punctual delivery to the customer.
- ✓ Statistics and follow-up in the form of reports and KPIs.

FACTS

CAB Plan is a booking, planning and communication tool in one single solution, which means that you can effectively plan the entire repair process.

The product with its additional services are used by more than 1,200 collision repair workshop and 50 insurance companies in more than 10 countries across northern Europe.

Our customers manage more than a million collision repairs every year with CAB Plan.

CAB has more than 70 years experience of supplying system solutions and services to the automotive sector.

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Read more about CAB Plan at www.cab.se/int/cabplan